

Satshot Return and Cancelation Policy

Thank you for visiting Satshot.

Below are details explaining our policy.

Returns

- Due to the nature of the data and tools we provide all sales are final after purchase. You may not be refunded any amount of money or credits purchased unless otherwise noted by a Satshot representative.
- Credits purchased - If you have purchased credits in our system after August 7th, 2017 they will remain there until completely used. In certain circumstances, you may exchange credits for other account features and tool activations but this will be determined by a Satshot representative. At no point will we provide a direct refund for credits purchased via cash, credit card, ACH, money transfer or check. Any remaining credits that were purchased before August 7th, 2017 may have the opportunity to be exchanged for current products but this will be on a case by case basis and determined by a Satshot representative for how and at what amount.
- Any custom pricing will not be refunded at a retail rate at any time unless otherwise specified.

Cancellations

- Any suspicious activity deemed unappropriated in the Satshot system may conclude with account suspension at any time without warning.
- After one year of purchase, an account will be disabled unless otherwise specified or agreed upon.
- At no time will any user be permitted to share their account information with another individual. Doing this may result in the cancellation of the account.
- Any previous account that has been cancelled may have the opportunity to be re-enabled given certain circumstances agreed upon with a Satshot representative.

Contact – Please visit our website contact page to answer any questions.